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**FOR MORE INFORMATION:**

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**FOUR ACAP-MEMBER SAFETY NET HEALTH PLANS RANKED AMONG TOP TEN  
MEDICAID HEALTH PLANS IN THE U.S.**

WASHINGTON – New rankings of health insurance plans from the National Committee for Quality Assurance (NCQA) count four Safety Net Health Plans, all members of the Association for Community Affiliated Plans (ACAP), among the top ten Medicaid insurance plans in the United States. The plans were ranked in *NCQA's Medicaid Health Insurance Plan Rankings 2013-2014* based upon their performance against metrics of clinical quality and member experience.

ACAP-member health plans ranked in the top 10 Medicaid plans nationwide include:

- Network Health (Mass.) – ranked #3 nationwide
- Neighborhood Health Plan of Rhode Island – ranked #4
- Neighborhood Health Plan (Mass.) – ranked #6
- Boston Medical Center HealthNet Plan (Mass.) – ranked #7

“It’s terrific to see that ACAP-member Safety Net Health Plans are recognized for their innovation and continuous efforts to enhance access, improve quality, and deliver unparalleled customer service,” said ACAP CEO Margaret A. Murray. “These rankings reflect the ongoing efforts of Safety Net Health Plans to improve the health of the most vulnerable members of their communities. They are to be applauded for their success.”

*NCQA's Medicaid Health Insurance Plan Rankings* are based upon measures of clinical quality publicly reported through the Healthcare Effectiveness Data and Information Set (HEDIS<sup>®</sup>) and the Consumer Assessment of Health Plans and Systems (CAHPS<sup>®</sup>) measures of member experience. ACAP recently issued an analysis of CAHPS scores showing that members of Medicaid managed care organizations, particularly ACAP-member Safety Net Health Plans, are more satisfied with their plan than members of commercial health plans. The rankings also give credit to standards scores for plans that hold NCQA Accreditation.

To see the full rankings, visit [www.ncqa.org](http://www.ncqa.org).

**About ACAP**

ACAP represents 58 nonprofit Safety Net Health Plans in 24 states, which collectively serve more than ten million people enrolled in Medicaid, Medicare, the Children’s Health Insurance Program (CHIP), and other public health programs. For more information, visit [www.communityplans.net](http://www.communityplans.net).

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